TRACY POLICE DEPARTMENT



TRAINING PLAN

Sekou Millington, Chief of Police

TRACY POLICE DEPARTMENT

MISSION:

"A professional organization entrusted by our community to ensure a safe and prosperous environment while enhancing the quality of life"

VISION:

"Advancing the standard by which courageous, ethical and innovative policing is measured"

SERVICE * INTEGRITY * EXCELLENCE

INTRODUCTION

It is the intent of Tracy Police Department that all our personnel receive the training that is necessary and relevant to their job assignments, responsibilities and professional development. The Training Plan is a guide to the accomplishment of this goal.

PURPOSE

The Training Plan utilizes three distinct designations in order to prioritize the training needs of the Tracy Police Department. They are MANDATED, ESSENTIAL and DESIRABLE. These categories will assist in prioritizing training needs and maintaining compliance with legislative mandates, POST training requirements and departmental policy.

MANDATORY training will be given the first priority, with ESSENTIAL training following. DESIRABLE training will generally be assigned the lowest priority. No commitment is made to furnish or complete the outlined training.

The Tracy Police Department Training Plan is intended to provide a dynamic and flexible guide to assist Supervisors and Managers in the identification and planning of training needs and in budgeting for those needs.

The Training Plan provides Supervisors and Managers with the knowledge necessary to forecast and plan for training needs of the individuals, Special Units or Divisions within the Tracy Police Department. It is also a tool to assist with budgeting for those needs.

Budgeting, scheduling and other needs will affect the ability to follow this plan. Other than that required by statute and policy, there is no fixed chronological schedule for completion of any training. The plan is simply a tool to assist with the ever-changing training needs of the department as it continues to grow and evolve. This plan is a living document and as such, it will change and develop as is directed by legislative mandates and with the needs of the department to serve our community. It does not guarantee that a member

will receive all of the training outlined in the plan with the exception as those identified as MANDATORY.

As a secondary benefit to individual employees, the Training Plan will provide a road map for preparation for certain special assignments and promotion, outlining the coursework expectations in each position and indicating the skills required for those responsibilities.

Training will be scrutinized in terms of cost, location, relevancy and usefulness. Emphasis will be placed on training that provides <u>instructional skills</u> so a particular subject matter can be taught to others, thus functioning as a "knowledge multiplier" (e.g. train-the-trainer courses).

DEFINITIONS

- ► MANDATED: Training in this category is required by federal law, California law, POST regulations or departmental policy.
- ▶ ESSENTIAL: This category is for training that has been designated by the department as necessary for the professional development of the employee as is specified by their rank and/or specialized duty assignment.
- ▶ DESIRABLE: This training category may be considered by the department once an employee has completed those courses as indicated in the MANDATED and ESSENTIAL categories. The department will take into consideration individuals' desired career path along with the needs of the department and anticipated employee career direction.
- ▶ PERISHABLE SKILLS PROGRAM (POST requirement):
 - Effective January 1, 2002, all sworn personnel at the rank of Officer and Sergeant are required to complete perishable skills and communications training.
 - Perishable Skills Training shall consist of a minimum of 12 hours in each two year period. Of the total 12 hours required, a minimum of 4 hours of each of the three following topical areas shall be completed:
 - 1. Arrest and control
 - 2. Driver training/awareness or Driving Simulator
 - 3. Tactical firearms or Force Options Simulator
 - Communications training, either tactical or interpersonal, shall consist of a minimum of 2 hours during every two year cycle.

- ▶ CORE COURSES: These courses have been identified by supervisors and managers as essential to the everyday quality and productivity of Patrol Officers. They are designed to provide an increasing knowledge base specific to Patrol and will be approved based on supervisors' recommendation.
- ► TRAINING CADRE: Groups of personnel established as instructors in their respective field of expertise. They have attended required instructor training courses in their designated area and are relied upon to provide feedback and develop and present lesson plans.

TRAINING PLAN UTILIZATION

The training plan is to be utilized to project necessary training for specific individuals for the upcoming fiscal year. The training budget is presented to the command staff with recommendations for training needs of individuals within this department based on the training plan. As part of the annual evaluation process, supervisors will discuss each individual's professional development goals with the employee, then will make recommendations for the following year. The recommendations are in no way binding and are only meant for goal setting. Once the training budget is reviewed and approved by the Chief, the process of scheduling outside training will begin.

Supervisors should review the training plan upon an individual's re-assignment or promotion. Training that is mandatory to that new position will be arranged through the training coordinator and incorporated in the upcoming training budget fiscal year for that individual.

The supervisor or manager should complete a school worksheet and attached all information regarding the course, cost, registration forms, course flyer and other pertinent information, identifying the training as MANDATORY, ESSENTIAL or DESIRABLE. He/she must sign the worksheet as the recommending supervisor, then submit it for approval at every level to the Chief of Police.

No school registration or any other processing will take place until final approval from the Chief of Police has occurred.

ADMINISTRATION

CHIEF OF POLICE

| Training | Hours | Frequency |
|---|----------|---------------|
| MANDATORY | | |
| CLETS | 2 | Every 2 years |
| Ethics (state law mandated) | Varies | Every 2 years |
| Sexual Harassment (AB 1825) | 2 | Every 2 years |
| ESSENTIAL | | |
| Executive Development | 80 | Once |
| Budgeting | 40 | Once |
| Critical Incident Management | 24-40 | Once |
| Police Discipline – Due Process | 8 | Once |
| Employee Discipline | 8 | Once |
| Legal Update – Discovery, Personnel & Civil Liability | 14 | Once |
| Applied Ethics in Law Enforcement Management | 24 | Once |
| Command College | 240 | Once |
| DESIRABLE | | |
| CPCA meeting | Varies | Varies |
| Police Risk Seminar | 24 | Once |
| Advanced Police Management | 24 | Once |
| Management Update Seminars | 24-32 | Varies |
| Public Records Act | 16 | Once |
| FBI National Academy | 11 weeks | Once |

CAPTAIN

| Training | Hours | Frequency |
|---|------------|---------------|
| MANDATORY | | |
| POST Management Course | 80 | Once |
| Sexual Harassment (AB 1825) | 2 | Every 2 years |
| In-house ethics training (online or with City Attorney) | 4 | Every 2 years |
| ESSENTIAL | | |
| Budgeting | 40 | Once |
| Critical Incident Management | 24-40 | Once |
| Police Discipline – Due Process | 8 | Once |
| Legal Update – Discovery, Personnel & Civil Liability | 16 | Once |
| Applied Ethics in Law Enforcement Management | 24 | Once |
| Command College | 6 sessions | Once |
| DESIRABLE | | |
| FBI National Academy | 11 weeks | Once |
| Hostage Negotiations – Command | 20 | Once |
| Strategic Police Planning Seminar | 24 | Once |
| Police Risk Seminar | 24 | Once |
| Advanced Police Management | 24 | Once |
| Management Update Seminars | 24-32 | Varies |
| Public Records Act | 16 | Once |
| | | |

EXECUTIVE ASSISTANT – PUBLIC SAFETY

| Training | Hours | Frequency |
|---------------------------------------|-------|---------------|
| MANDATORY | | |
| Chief's Executive Assistant Course | 24 | Once |
| Sexual Harassment (AB 1825) | 2 | Every 2 years |
| Public Sector Employee Law Conference | 24 | Annual |
| ESSENTIAL | | |
| | | |
| DESIRABLE | | |
| | | |

ADMINISTRATIVE ASSISTANT II

| Training | Hours | Frequency |
|-----------------------------------|-------|-----------|
| MANDATORY | | - |
| CLETS Telecommunications Training | 8 | Once |
| ESSENTIAL | | |
| Executive Secretary | 24 | Once |
| Personnel Records Course | 24 | Once |
| DESIRABLE | | |
| | | |

BUREAU OF FIELD OPERATIONS

POLICE OFFICER

| Training | Hours | Frequency |
|--|-------|---------------|
| MANDATORY | | |
| First Aid / CPR | 8 | Every 3 years |
| Bloodborne Pathogens (Cal OSHA) | 1 | Annually |
| Tactical Firearms PSP | 4 | Every 2 years |
| Arrest & Control PSP | 4 | Every 2 years |
| EVOC Pursuit Driving PSP | 8 | Every 2 years |
| Tactical Communications PSP | 2 | Every 2 years |
| Domestic Violence Update (13519 PC) | 2 | Every 2 years |
| Racial Profiling Update (13519.4 PC) | 2 | Every 5 years |
| NIMS/SEMS (online or class) | 8 | Once |
| Telecommunications/CLETS | 2 | Every 2 years |
| Pursuit Policy Review (13519.8 PC) | 1 | Annually |
| Temporary Detention Facility (Title 15 Sec 1024) | 8 | Once |
| Temporary Detention Facility Update | 8 | Every 2 years |
| Taser | 8 | Once |
| Taser update | 4 | Annually |
| Patrol Rifle | 20 | Once |
| ESSENTIAL | | |
| EPAS Certification | 8 | Once |
| Standardized FST | 24 | Once |
| DESIRABLE | | |
| DRE (11550 Narcotics Influence) | 16-24 | Once |
| Radar Operator | 24 | Once |
| Interview & Interrogations | 40 | Once |

CANINE OFFICER

| Training | Hours | Frequency |
|-----------------------------------|--------|-----------|
| MANDATORY | | |
| Initial Certification | Varies | Once |
| Initial Certification – Narcotics | Varies | Once |
| ESSENTIAL | | |
| Canine Liability | 8 | Once |
| DESIRABLE | | |
| | | |

SPECIAL ENFORCEMENT TEAM - OFFICER

| Training | Hours | Frequency |
|---|--------|-----------|
| MANDATORY | | |
| Basic Gang Investigation | Varies | Once |
| ESSENTIAL | | |
| Search Warrants | 24 | Once |
| DESIRABLE | | |
| Drug Recognition Expert (11550) | 24 | Once |
| Interview & Interrogations | 40 | Once |
| POST Narcotics Investigator | 80 | Once |
| CA Gang Investigators' Association Conference | Varies | Varies |

TRAFFIC OFFICER

| Training | Hours | Frequency |
|---|--------|-----------|
| MANDATORY | | |
| Motorcycle School | 80 | Once |
| Basic Accident Investigation | 40 | Once |
| Intermediate Accident Investigation | 40 | Once |
| Standardized FST+ARIDE | 40 | Once |
| Radar Certification | 24 | Once |
| Accident Reconstruction Expert (if specialized) | 40 | Once |
| LIDAR | 8 | Once |
| ESSENTIAL | | |
| Advanced Accident Investigation | 80 | Once |
| Forensic Mapping Technician (Total Station) | 16 | Once |
| Radar Instructor (1 officer in the unit) | 40 | Once |
| SFST Instructor (1 officer in the unit) | 40 | Once |
| Motorcycle Update | Varies | Varies |
| DESIRABLE | | |
| Commercial Vehicle Enforcement | 80 | Once |
| Traffic Law Update | 2 | Annual |
| Traffic Collision – Various Specialty Classes | Varies | Once |

SCHOOL RESOURCE OFFICER

| Training | Hours | Frequency |
|--------------------------------|--------|-----------|
| MANDATORY | | |
| School Resource Officer Course | 40 | Once |
| ESSENTIAL | | |
| Basic Gang Investigation | Varies | Once |
| DESIRABLE | | |
| SRO Conference | Varies | Varies |

CORPORAL

| Training | Hours | Frequency |
|---|-------|---------------|
| MANDATORY | | |
| POST Supervisor Course | 80 | Once |
| FTO Course | 40 | Once |
| FTO Update | 24 | Every 2 years |
| Sexual Harassment (AB 1825) | 2 | Every 2 years |
| ESSENTIAL | | |
| Officer Involved Shooting – Supervisors | 8 | Once |
| DESIRABLE | | |
| | | |

SERGEANT - PATROL

| Training | Hours | Frequency |
|--|-------|---------------|
| MANDATORY | | |
| POST Supervisor Course | 80 | Once |
| Sexual Harassment (AB 1825) | 2 | Every 2 years |
| Officer Involved Shooting – Supervisors | 8 | Once |
| ESSENTIAL | | |
| Employee Discipline | 8 | Once |
| Assertive Supervision | 24 | Once |
| DESIRABLE | | |
| Internal Affairs – Basic | 24 | Once |
| Police Pursuit Liability – Supervisors | 8 | Once |
| Leadership In Police Organizations | 120 | Once |
| Sherman Block Supervisory Leadership Institute | 270 | Once |

SERGEANT - TRAFFIC

| Training | Hours | Frequency |
|---------------------------|--------|-----------|
| MANDATORY | | |
| Same as Traffic Officer | Varies | Varies |
| ESSENTIAL | | |
| DUI Checkpoint Management | 8 | Once |
| DESIRABLE | | |
| Grant Writing Seminar | Varies | Once |

SERGEANT - SPECIAL ENFORCEMENT TEAM

| Training | Hours | Frequency |
|------------------------------------|--------|-----------|
| MANDATORY | | |
| CNOA – Specialized Unit Supervisor | 40 | Once |
| ESSENTIAL | | |
| CGIA Conference | Varies | Annually |
| DESIRABLE | | |
| CNOA Conference | Varies | Annually |

ANIMAL SERVICES OFFICER

| Training | Hours | Frequency |
|---|----------|-----------|
| MANDATORY | | |
| Arrest and firearms – PC 832 | 64 | Once |
| Euthanasia Certification | In house | Once |
| National Animal Control Assoc Academy – Level 1 | 40 | Once |
| National Animal Control Assoc Academy – Level 2 | 40 | Once |
| ESSENTIAL | | |
| Bite Stick Training | | Once |
| OC Training | In house | Once |
| National Animal Control Assoc Academy – Level 3 | 40 | Once |
| DESIRABLE | | |
| Nat'l Assoc of A/C Officers – Seminars | Varies | Varies |

ANIMAL SERVICES SUPERVISOR

(courses in addition to ASO requirements above)

| Training | Hours | Frequency |
|----------------------------|-------|-----------|
| MANDATORY | | |
| Civilian Supervisor Course | 80 | Once |
| ESSENTIAL | | |
| Assertive Supervision | 24 | Once |
| DESIRABLE | | |
| | | |

LIEUTENANT - PATROL

| Training | Hours | Frequency |
|--|------------|---------------|
| MANDATORY | | |
| POST Management Course | 80 | Once |
| Sexual Harassment (AB 1825) | 2 | Every 2 years |
| Officer Involved Shooting – Supervisors & Managers | 16 | Once |
| ESSENTIAL | | |
| Command College | 6 sessions | Once |
| Tactical Commander | 40 | Once |
| Canine Liability For Managers | 8 | Once |
| Police Pursuit Liability | 8 | Once |
| Police Discipline – Due Process | 8 | Once |
| Budgeting | 40 | Once |
| Leadership And Accountability | 16 | Once |
| Critical Incident Management | 24-40 | Once |
| DESIRABLE | | |
| Applied Ethics In Police Management | 24 | Once |
| Strategic Police Planning Seminar | 24 | Once |
| Police Risk Seminar | 24 | Once |
| Advanced Police Management | 24 | Once |
| Management Update Seminar | 16-32 | Varies |
| FBI National Academy | 11 weeks | Once |

BUREAU OF INVESTIGATIONS

DETECTIVE – GENERAL INVESTIGATIONS UNIT

| Training | Hours | Frequency |
|--|--------|-----------|
| MANDATORY | | |
| ICI Core Course | 80 | Once |
| ICI Homicide Investigations | 80 | Once |
| Interview and Interrogations | 40 | Once |
| Search Warrants | 24 | Once |
| Wiretap | 8 | Once |
| ESSENTIAL | | |
| ICI Sexual Assault Investigation – Specialty based | 40 | Once |
| ICI Identity Theft – Specialty based | 40 | Once |
| ICI Fraud/Forgery – Specialty based | 40 | Once |
| ICI Elder abuse – Specialty based | 16-32 | Once |
| ICI Burglary Investigations – Specialty based | 32 | Once |
| ICI Gang Investigations – Specialty based | 40 | Once |
| Officer Involved Shooting Investigations | 40 | Once |
| DESIRABLE | | |
| CA Homicide Investigators Association Conference | Varies | Annual |
| CA Gang Investigators Association Conference | Varies | Annual |
| Economic Crimes Conference | Varies | Annual |
| Arson Investigation | 40 | Once |
| CA Sexual Assault Investigators Association Conf | Varies | Annual |

DETECTIVE - SPECIAL INVESTIGATIONS UNIT

| Training | Hours | Frequency |
|---|--------|-----------|
| MANDATORY | | - |
| ICI Narcotics Investigations | 80 | Once |
| Search Warrants | 24 | Once |
| Interview and Interrogations | 40 | Once |
| ESSENTIAL | | |
| Drug Asset Seizures | 32 | Once |
| Drug Recognition Expert | 24 | Once |
| CA Narcotics Officers' Association Conference | Varies | Annual |
| DESIRABLE | | |
| CNOA Seminars – various topics | Varies | Varies |

SERGEANT - GENERAL INVESTIGATIONS UNIT

| Training | Hours | Frequency |
|--|--------|-----------|
| MANDATORY | | |
| ICI Core Course | 80 | Once |
| ICI Homicide Investigations | 80 | Once |
| Officer Involved Shooting Investigations | 40 | Once |
| Wiretap | 8 | Once |
| ESSENTIAL | | |
| CA Homicide Investigators Association Conference | Varies | Annual |
| DESIRABLE | | |
| | | |

SERGEANT - SPECIAL INVESTIGATIONS UNIT

| Training | Hours | Frequency |
|---|--------|-----------|
| MANDATORY | | |
| ICI Narcotics Investigations | 80 | Once |
| Special Unit Supervisor | 40 | Once |
| Officer Involved Shooting Investigations | 40 | Once |
| ESSENTIAL | | |
| CA Narcotics Officers' Association Conference | Varies | Annual |
| DESIRABLE | | |
| CNOA Seminars – various topics | Varies | Varies |

PROFESSIONAL STANDARDS OFFICER

| Training | Hours | Frequency |
|---------------------------------|-------|-----------|
| MANDATORY | | |
| Internal Affairs Investigations | 24 | Once |
| ESSENTIAL | | |
| Background Investigations | 32 | Once |
| DESIRABLE | | |
| | | |

ANCILLARY DUTIES

SWAT OPERATOR (Officer or Corporal)

| Training | Hours | Frequency |
|---|--------|-----------|
| MANDATORY | | |
| SWAT Operator Course | 80 | Once |
| ESSENTIAL | | |
| Sniper/Scout – Specialty based | | Once |
| DESIRABLE | | |
| California Tactical Officers Conference | Varies | Annual |

DEFENSIVE TACTICS (DTAC) CADRE

| Training | Hours | Frequency |
|-------------------------------|-------|---------------|
| MANDATORY | | |
| Defensive Tactics Instructor | 40-80 | Once |
| ESSENTIAL | | |
| TASER Instructor | 24 | Once |
| TASER Instructor Update | 8 | Every 2 years |
| Impact Weapons Instructor | 40 | Once |
| DESIRABLE | | |
| Instructor Development Course | 40 | Once |

FIREARMS INSTRUCTOR/ARMORER

| Training | Hours | Frequency |
|-------------------------------|-------|---------------|
| MANDATORY | | |
| Firearms Instructor | 40-80 | Once |
| ESSENTIAL | | |
| Basic Armorer School | 40 | Once |
| Glock Armorer School | 8 | Every 3 years |
| AR-15 Armorer School | 24 | Once |
| Patrol Rifle Instructor | 40 | Once |
| DESIRABLE | | |
| Instructor Development Course | 40 | Once |

SUPPORT OPERATIONS DIVISION

DIVISION MANAGER – SUPPORT OPERATIONS

| Training | Hours | Frequency |
|---|-------|---------------|
| MANDATORY | | |
| CLETS Telecommunications | 2 | Every 2 years |
| Management Course | 104 | Once |
| Executive Development | 80 | Once |
| ESSENTIAL | | |
| Records Course | 40 | Once |
| Budgeting | 40 | Once |
| Leadership and Accountability | 16 | Once |
| Legal Update Regarding Discovery, Personnel and | 16 | Annually |
| Liability | | |
| Sexual Harassment | 4 | Every 2 years |
| DESIRABLE | | |
| Civilian Management Seminar | 40 | Once |
| Applied Ethics in Police Management | 24 | Once |

CRIME ANALYST

| Training | Hours | Frequency |
|--|-------|---------------|
| MANDATORY | | |
| DOJ Crime and Intelligence Analyst Certification | 180 | Once |
| ESSENTIAL | | |
| Crystal Reports Training (Begin ,Intermediate, | 20 | 3x |
| Advanced) | | |
| Excel Training | 5 | Once |
| GIS Mapping | 16 | Unspecified |
| CAD/RMS Extraction Reports Training | 8 | Once |
| | | |
| DESIRABLE | | |
| PEN LINK | 40 | Not Specified |
| Crime Analysis Conference | 40 | Not Specified |

RECORDS UNIT SUPERVISOR

| Training | Hours | Frequency |
|-------------------------------|-------|---------------|
| MANDATORY | | |
| CLETS Telecommunications | 6 | Once |
| Records Supervisor Course | 40 | Once |
| Public Records Act | 16 | Once |
| Pitchess Motion Course | 16 | Once |
| Supervisory Course Civilian | 80 | Once |
| ESSENTIAL | | |
| Assertive Supervision | 24 | Once |
| Internal Affairs | 24 | Once |
| CLEARS Conference | 40 | Annually |
| Spillman Users Conference | 40 | Annually |
| Sexual Harassment | 4 | Every 2 years |
| DESIRABLE | | |
| Leadership and Accountability | 16 | Once |

POLICE RECORDS ASSISTANT I

| Training | Hours | Frequency |
|---------------------------|-------|---------------|
| MANDATORY | | |
| CLETS Telecommunications | 2 | Every 2 years |
| POST Basic Records Course | 40 | Once |
| Public Records Act | 16 | Once |
| ESSENTIAL | | |
| Records Update | 8 | Every 2 years |
| DESIRABLE | | |
| Customer Service | 8 | Once |
| CLEARS Conference | 40 | Not Specified |

POLICE RECORDS ASSITANT II

| Training | Hours | Frequency |
|----------------------------------|-------|---------------|
| MANDATORY | | |
| CLETS Telecommunications | 2 | Every 2 years |
| Same as Police Records Assistant | | |
| Public Records Act | 16 | Once |
| ESSENTIAL | | |
| Same as Records Assistant | | |
| Sexual Harassment | 4 | Every 2 years |
| DESIRABLE | | |
| Customer Service | 8 | Once |
| CLEARS Conference | 40 | Not Specified |

CRIME SCENE UNIT SUPERVISOR

| Training | Hours | Frequency |
|--------------------------------|-------|---------------|
| MANDATORY | | |
| Same as Crime Scene Technician | | |
| ESSENTIAL | | |
| Ethics Training | 4 | Once |
| CLETS Telecommunications | 4 | Every 2 years |
| Sexual Harassment | 4 | Every 2 years |
| Supervisory Course | 24-40 | Once |
| DESIRABLE | | |
| | | |

CRIME SCENE TECHNICIAN

| Training | Hours | Frequency |
|---|--------|---------------|
| MANDATORY | | |
| CLETS Telecommunications | 2 | Every 2 years |
| Property and Evidence Management (POST) | 16 | Once |
| Crime Scene Investigation | 40 | Once |
| ESSENTIAL | | |
| California Association for Property and Evidence (CAPE) | Varies | Annual |
| Internal Association for Property and Evidence (IAI) | Varies | Annual |
| DESIRABLE | | |
| | | |

COMMUNICATIONS UNIT SUPERVISOR

| Training | Hours | Frequency |
|-------------------------------|-------|---------------|
| MANDATORY | | |
| Same as Dispatcher | | |
| Supervisor Course | 80 | Once |
| CLETS Telecommunications | 6 | Once |
| Public Records Act | 16 | Every 2 years |
| ESSENTIAL | | |
| Assertive Supervision | 24 | Once |
| Public Records Act | 16 | Every 2 years |
| Sexual Harassment | 4 | Every 2 years |
| DESIRABLE | | _ |
| Leadership and Accountability | 16 | Once |

PUBLIC SAFETY DISPATCHER-LEAD

| Training | Hours | Frequency |
|--------------------------------------|-------|---------------|
| MANDATORY | | |
| Same as Dispatcher | | |
| ESSENTIAL | | |
| Same as Dispatcher | | |
| Communications Training Officer | 40 | Once |
| Telecommunications-Train the Trainer | 16-24 | Once |
| Sexual Harassment | 4 | Every 2 years |
| Supervisory Course | 24-40 | Once |
| DESIRABLE | | |
| Same as Dispatcher | | |
| Dispatcher Public Safety Advanced | 32-40 | Once |
| Public Records Act | 16 | Once every 2 |
| | | years |

PUBLIC SAFETY DISPATCHER

| Training | Hours | Frequency |
|---|----------|---------------|
| MANDATORY | | |
| Dispatcher Public Safety Basic Academy (within 12 | 120 | Once |
| months of Hire) | | |
| Dispatcher-CPT | 24 | Every 2 years |
| NIMS (IS700) (Available online) | 8 | Once |
| ESSENTIAL | | |
| Field Training Program | 24 weeks | Once |
| DESIRABLE | | |
| Customer Service | 16 | Once |
| Hostage Negotiations | 8 | Once |
| Dispatcher Role in Critical Incidences | 24 | Once |
| Tactical Dispatcher | 40 | Once |
| Dispatcher Liability Shield | 8 | Once |
| Dispatcher Domestic Violence | 8 | Once |
| Advanced Dispatcher Update | 16 | Once |
| California CLETS | Varies | Varies |

[END]